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Corporate Policy

Dr. Franz Feurstein Gesellschaft mbH, a member of delfort, is the global innovation leader in speciality and functional papers like the cigarette paper industry and flexible packaging. We offer our local and global customers specialized products, services and customized solutions, perfected to meet their individual needs. Thereby making an essential contribution to their business success through exceptional collaboration between people, expertise and technology.

With empathy we understand.

Empathy is our strength, crucial for acquiring a deep understanding of people, complex situations and technical demands, actively forming trustful long-lasting relationships.

With collaboration we enable.

Collaboration is the key that ultimately enables an exceptional interplay and productive synergies between a wide diversity of people, skills and talents, comprehensive expertise and cutting edge technical knowledge and technologies.

With creativity we innovate.

Creativity and innovation together create the solid fundament for our passion to explore, to innovate and to find new and unexpected solutions for tasks that are vastly different in nature and complexity.

With performance we achieve.

This is how we genuinely live up to our claim of always delivering only exceptional processes and invaluable results for our clients, our partners and our coworkers.

A top quality paper production, hygienic rules for employees and visitors and meeting the high quality standards of our customers, while complying with all legal requirements, set the bar of product safety high. The openness and trust that we daily live with our employees, partners and the public are also expected from our partners by us. All our decisions are made on the equal basis of economic, environmental and social issues. The requirements and guidelines of the integrated management systems and delforts "Code of Conduct" are binding for all employees of our company.

We ensure the success of the past and secure the requirements of the future through continuous improvements of our products, activities and services in the fields of quality and product safety, occupational health and safety, environment and energy. Consistent with this aim, we use the following systems within our integrated management system: ISO 9001, ISO 14001, OHSAS 18001, ISO 50001, BRC Packaging and the Chain of Custody Systems FSC® and PEFC™ in the respective valid versions.



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Work Safety, health and the well-being of our employees are the basis for performance and motivation. Well-educated, highly motivated and equipped with the needed information and resources, employees act responsibly and results-oriented. This enables them to contribute significantly to the achievement of corporate goals and to the company's success. We regard occupational health and safety not only as a legal obligation, but as social competence and an important corporate objective. Every employee has a responsibility for himself and his work area, but also a responsibility towards his colleagues. With evaluations, risk assessments and resulting measures and programs to increase the healthiness of our employees we work to actively support them.

The usage of environmentally friendly resources is an important concern for us. Due to the location of the paper mill (directly on the outskirts of Traun, surrounded by unique and valuable floodplains) a careful and responsible management of environmental resource has taken place for generations. Therefore, we not only pay attention to use environmentally-friendly and energy-efficient resources, we also try to minimize energy consumption, emissions, and waste volumes as much as possible to increase the energy performance and the environmental situation.

We are committed to sustainable forest management and the demands of the international organizations FSC® and PEFC™. Through deliberate utilization of raw materials, we contribute to forest conservation. It is our endeavor to use raw materials from forests, which

- have been harvested legally
- originate from areas, in which there is no breach of traditional and civil rights
- come from forest which special protection value isn't threatened
- do not come from natural forests converted to plantation or non-forest use
- do not come from forests that are planted with genetically-modified tree species

Traun, 18th of May, 2017

Mag. Christoph Wachter
General Manager